

FINAL RESULTS	eMpowerment	Usefulness	Success	Interest (situational)	Caring
QUESTION #	2,8,12,17,26	3,5,19,21,23	7,10,14, 18	1,6,9,11,13,15	4,16,20,22,24,25
SUM	297	336	262	350	408
AVERAGE	4.95	5.60	5.46	4.86	5.67

Note: 1 = Strongly disagree; 2 = Disagree; 3 = Somewhat disagree; 4 = Somewhat agree; 5 = Agree; 6 = Strongly agree